HCLTech | Supercharging Progress™

# Welcome

## Revenue Intelligence User Forum 2026

October 14-16 - Milano



# A long journey

## Celebrating our

# 27th

## edition!!!





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Classification: Internal

# Agenda - Revenue Intelligence User Forum 2026

| Oct 14 | | Oct 15 | | | | Oct 16 | |
|---|---|---|---|---|---|---|---|
| 12:30 | Lunch in Hotel | 08:30 | Breakfast in Hotel | 12:30 | Lunch in Hotel | 08:30 | Breakfast in Hotel |
| 14:00 | Welcome<br>Paolo Cattolico<br>Costanzo Barone | 09:00 | AI-Powered Fraud Management:<br>From Detection to Action<br>Guglielmo Caruso | 14:00 | Case Study 3<br>Vodafone Egypt | | |
| 14:15 | Keynote<br>Fastweb + Vodafone<br>Max Gasparroni | 09:30 | Revenue Intelligence<br>Product Roadmap & Innovations<br>Ivano Cassis | 14:30 | Case Study 4<br>Telefonica Vivo | 09:15 | Case Study 7<br>Vodafone Ziggo |
| 15:00 | Keynote<br>HCLTech<br>Domenico Convertino | 10:00 | Innovation Showcase: Live Demos I<br>CTG team | 15:00 | Case Study 5<br>Fastweb + Vodafone | 09:45 | Innovation Showcase: Live Demos II<br>CTG team |
| 15:30 | Break | 10:30 | Break | 15:30 | Break | 10:30 | Break |
| 16:00 | Keynote<br>CFCA<br>Adam Falus | 11:00 | Case Study 1<br>Vodacom | 16:00 | Case Study 6<br>Google | 11:00 | Connecting the Dots<br>All |
| 16:45 | Keynote<br>AWS<br>Antonello Arpino | 11:30 | Case Study 2<br>Etisalat | 16:30 | Panel (AWS lead)<br>From AI Copilots to Autonomous Revenue Operations | 12:00 | Key Takeaways & Next Steps<br>Costanzo Barone |
| 17:30 | End of day | 12:00 | Panel (CFCA lead)<br>The Network Effect: How Collective Intelligence is Defeating Modern Fraud | 17:15 | End of day | 12:30 | Lunch in Hotel |
| | | | | | | | |
| 20:00 | Dinner in Hotel | 18:00 | Departure to the Center for activity | | | 13:30 | Departures to airport |
| | | 20:00 | Dinner at historical restaurant El Brellin | | | | |

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# A big "*thanks*" to



4 continents covered!


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# Thanks!


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